

## **COM-24-003: Compliance Activities and Results System (CARS) Upgrade**

[View PDF](#)

Date

April 16, 2024

To

All Approved Insurance Providers

All Risk Management Agency Field Offices

All Other Interested Parties

From

Heather Manzano, Deputy Administrator for Compliance /s/ Heather Manzano

Subject

Compliance Activities and Results System (CARS) Upgrade

### **Background**

The United States Department of Agriculture (USDA), Risk Management Agency (RMA) is upgrading the CARS application to the Microsoft Dynamic 365 platform. The upgrade is scheduled to be completed in June 2024.

### **Action**

As shared in the Technology and Information Processing (TIP) meetings in October 2023, November 2023, and December 2023, all AIP members with access to CARS must submit a new 586F to gain access to the upgraded system as the 365 application requires an established Login.gov account. The deadline for this was December 1, 2023. As of April 12, 2024, several existing AIP members have not submitted their individual 586F and will not have access to the upgraded version of CARS.

To comply with the above notice, please submit all individual 586F forms to the RMA IT Service Desk immediately.

Please direct any questions regarding this matter to Jil Voris, Program Analyst and CARS Manager, at [jil.voris@usda.gov](mailto:jil.voris@usda.gov).

**DISPOSAL:**

Effective until superseded or rescinded.